

**Valid till 23.11.2022**

## **IMPORTANT INFORMATIONS**

### **1. DELIVERY**

#### **1.1 Delivery time**

Products are delivered within 8-12 working weeks in EU, unless otherwise agreed. Depending on the place where shipment is going, the delivery will require another 7-14 days. For updated delivery time due to Covid, please see first page on our home site

Note: DHL can change delivery date on the tracking link if there is any unpredictable delays on the Norwegian site, without informing customer.

We won't be reliable for delivery refund if customer will make a claim due to not checking delivery date upon the goods arriving in your country.

Once the goods arrive, the shipping company will be calling the customer to inform them the new delivery date.

For large orders, Noremax may not always be able to produce all products within the expected delivery time. The same will apply to deliveries from external suppliers.

#### **1.2 Shipping charges**

Delivery cost depends mainly on the weight and dimensions of the products. Exact delivery charges will be shown when ordering.

Note: DHL will charge the customer for storing their shipment, until goods have been delivered. They will charge for each calendar day counted from the day the couldn't deliver, if the fault is not caused by transport company.

If customer will fail to contact transport company, the costs for each day of storing customer's goods will be added to customer's bill.

DHL – If customer is not at home on advised delivery date, shipment will automatically go back for delivery the following day (unless advised by customer otherwise).

If the second attempt will fail, customer's shipment will come back to DHL depot and will be held there for max of 5 days. After that the goods will be returned to Norway. If that happens customer will be obliged to pay again delivery cost.

### 1.3 On delivery: CHECK!

After receiving the parcel, please check carefully whether the packaging is damaged for visible defects (do not let the stressed driver prevent you from doing so). Any damage to the packaging and / or product should be reported to the supplier on the spot if possible and to us by e-mail within 48 hours of delivery. Damage should be documented with photos, both with and without packaging, and sent to us. A claim form with further instructions is to be found on the bottom of this page.

### 1.4 Delay of delivery

If any delay or non-compliance with our obligations under these terms results from any reason beyond our reasonable control, we are not responsible for such a delay or failure. We do not accept liability for any consequential loss of profit or indirect losses. You should therefore not book installation of the goods until you have received them and inspected them.

## 2. PAYMENT METHODS

### 2.1 EU

PayPal, Credit Card, Transfer

### 2.2 Norway, Sweden and Germany

PayPal, Credit Card, Transfer

### 2.3 United Kingdom

PayPal, Credit Card (through paypal), Transfer

### 2.4 Netherlands

IDEAL, Credit Card, Transfer

## 3. RETURN OF PURCHASED PRODUCTS

### 3.1 RETURNS

You have the right to withdraw your purchase within 14 days of receiving the products, providing it is still in its original condition. This applies only to standard products.

In the case of a refund, the buyer is responsible for all costs associated with return shipping. It will probably be much more expensive than the shipping costs paid for importing goods to you. This is due to the fact that the purchase of individual freight transport is much more expensive.

Attention! This does not apply if the item has been made in accordance with specific customer instructions (has been customized).

You can't return products if they have been made especially for you.

It means that any products that are for example painted or stained are not refundable. You can return these products only if something is wrong with them and you can't use them for the purpose described. Any changes must be made within 24 hours of placing the order. After 24 hours, no changes are possible.

## **4. INSTALLATION AND MAINTENANCE INSTRUCTIONS**

### **4.1 The process of curing paint**

Due to the fact that our fronts are hand-painted, special care should be taken during installation and maintenance of the fronts.

NOTE: The color curing process on our fronts can take up to 4 weeks. The resistance of the paint to scratches is lower at this time.

### **4.2 The rules of correct use and care of varnished fronts**

Fronts should be cleaned only with soft, slightly damp cloths and using special cleaning products for painted surfaces or diluted non-alcoholic liquid.

Wood-based materials, including MDF boards, absorb moisture on unprotected surfaces and edges (e.g. in mechanically damaged areas). Before using the cleaning or maintenance agent, make sure that it does not affect the color and surface quality of the fronts.

Remove food stains immediately using a soft cloth or a microfiber cloth.

Fronts in the vicinity of the oven or dishwasher are particularly exposed to the harmful effects of high temperature and steam. Before opening the door of these devices, make sure that the baking or washing program has been completed. It is safe to wait 15 minutes before opening the door.

Make sure that the fronts are not exposed to direct, strong halogen light because the high temperature emitted by the filament can damage the front coating.

## **5. DAMAGED PRODUCTS COMPLAINTS**

### **5.1 The way of sending a complaint**

All complaints must be sent by email to [claim@noremax.com](mailto:claim@noremax.com). A claim form with further instructions is to be found on the bottom of this page or [here](#). Unfortunately, if the product was damaged during assembly or during cleaning/maintenance, the complaint will not be categorized as a complaint. The same applies to damage or scratches that have occurred after use.

A claim must include the following:

- Image(s) of visible damage to outer and inner packaging
- Image(s) of visible damage to product
- Description of which products are damaged (front/side panel measurements)

In the event of transport damage, this must be reported within 7 working days. If shipping damage is reported too late, you will lose the right to complain.

Noremax products should be treated with care, especially during assembly – we always recommend using professionals for this purpose. In the event of scratches or other damage during installation, this is not covered by the warranty.

EU countries: [claim@noremax.com](mailto:claim@noremax.com)

Sweden: [claim@noremax.com](mailto:claim@noremax.com)

Norge: [claim@noremax.com](mailto:claim@noremax.com)

England: [eve@noremax.com](mailto:eve@noremax.com)

Netherlands: [nederland@noremax.com](mailto:nederland@noremax.com)

## 5.2 Documenting damage

Photographs should be taken in natural light, within 2 meters and taking into account any possible damaged side. The picture should show the whole front and both front and back side. You also need photos of the damaged packaging, before you will unpack the package, this is required by the shipping company. The complaint should be sent to us within 48 hours and visible damage should be notified at the time of delivery. Noremax fronts are handmade so small differences between the parts may occur.

## 5.3 Missing or delayed shipment

If the complaint is for the loss of a parcel or delay of delivery due to the transport company fault, please contact DHL Freight or DHL Express (depending on which company was used for the shipment).

Please also inform Noremax if delay is longer than 7 working days.

We will not be held liable for fitters fees or any other professional trades persons fees due to late, damaged or lost deliveries.

We are not liable for any loss earnings due to late, incorrect or lost delivery.

Attention! The transport company will deliver products to the house as far as it is possible and the road is passable. Your products will be delivered to the first door only.

In case of delayed shipment please contact your local DHL Freight or DHL Express contact directly.

## 5.4 Damaged products

If delivered fronts have been damaged, Noremax commit to deliver new products or if possible, repair the damaged ones. At this stage customer can't resign from purchased products and request refund. We do not accept liability for any consequential loss of profit or indirect losses. You should therefore not book installation of the goods until you have received them and inspected them. Complaints of damaged fronts that are already mounted will not be approved, hence it is of great importance that fronts are properly examined before assembly.

## 6. WARRANTY

### 6.1 The right to warranty

All products are covered by warranty. For goods that are not manufactured by Noremax, manufacturer's warranty applies. In all cases, Noremax applies to the supplier's warranty for goods from external suppliers.

Under the Purchase Act, you have the right to a 2-year warranty for all our products. For the warranty to be valid, you must provide proof of purchase that shows that the product was purchased from Noremax. The warranty does not cover products that have been stored, assembled or improperly used. In addition, the warranty does not apply if changes have been made to the product, if the product has been misused or the product has been cleaned in violation of the maintenance instructions.

ATTENTION: the warranty condition is to follow the installation and maintenance instructions for the purchased products. See the INSTALLATION AND MAINTENANCE INSTRUCTIONS section.

In addition, the warranty does not cover normal wear, cuts or damage caused by impact or accident. The warranty also does not apply if the product has been placed outdoors or in a humid environment.

The warranty will be valid if a production defect or a mistake has occurred and it has been approved by the Noremax claim department. The replacement product/products will be sent to the customer at no cost.

We are unable to guarantee an exact colour match due to the nature of the product.

## 7. LAW AND JURISDICTION

This Legal Notice shall be governed by and construed in accordance with European law. Any dispute(s) arising in connection with this Legal Notice are subject to the exclusive jurisdiction of European Union.

## TERMS & CONDITIONS

The Online Shop [www.noremax.com](http://www.noremax.com) ensures consumer rights. The consumer cannot waive the rights granted to him in the Consumer Rights Act. Provisions of contracts that are less favorable to the consumer than the provisions of the Consumer Rights Act are invalid and the provisions of the Consumer Rights Act apply instead. Therefore, the provisions of these Regulations are not intended to exclude or limit any consumer rights granted to them under mandatory provisions, and any doubts should be interpreted to the benefit of the consumer. In the event of a possible non-compliance with the provisions of these regulations with the above provisions, priority is given to these provisions and must be applied.

## 1. GENERAL PROVISIONS

**1.1. The Online Shop** available at the internet address [www.noremax.com](http://www.noremax.com) (as “Online Shop”) is run by a limited liability company (Aksjeselskap) NOREMAX AS registered in the Norwegian Register of Entrepreneurs (Brønnøysund Register Center), address and place of residence: Sofies gate 11, 0170 Oslo, registration number (Organisasjonsnummer): 996 808 289, e-mail address: [info@noremax.com](mailto:info@noremax.com) (hereinafter referred to as “service provider” or “administrator”).

**1.2. These regulations** are aimed at both consumers and entrepreneurs who use the Online Shop, unless the provision of the Regulations is stipulated otherwise, and is only aimed at consumers or entrepreneurs.

**1.3. The manager of personal data** that is processed in the Online Shop in connection with the implementation of the provisions of these Regulations is the Seller. Personal data is processed for purposes within the scope and on the basis of the principles and principles stated in the privacy policy that is published on the website of the Online Shop (hereinafter “Privacy Policy”). The Privacy Policy mainly contains rules for the processing of personal data by the administrator in the Online Shop, including the principles, objectives and scope of the processing of personal data and the rights of those involved, as well as information about the use of cookies and analytical instruments. The use of the Online Shop, including making purchases, is voluntary. Also with regard to the management of personal data by the user of the Online Shop the Service or the client is voluntary, subject to the exceptions in the Privacy Policy.

### **1.4. Definitions:**

**1.4.1. WORKING DAY** – one day from Monday to Friday, excluding public holidays.

**1.4.2. REGISTRATION FORM** – a form available in the Online Shop that you can use to create an account.

**1.4.3. ORDER FORM** – Electronic Service, an interactive form available in the Online Shop that makes it possible to submit orders, in particular by adding products to the electronic cart and determining the terms of the sales agreement, including the method of delivery and payment.

**CUSTOMER** – (1) a natural person with full legal capacity, and in the cases provided by the generally applicable as a natural person who rules the legal jurisdiction; (2) legal person;

or (3) an organizational unit without legal personality that confers legal capacity on legal capacity; – who has concluded or intends to conclude a Purchase Agreement with the Seller.

**1.4.4. Civil Code** – Civil Code Law of 23 April 1964 (OJ 1964 No. 16, item 93, as amended..).

**1.4.5. ACCOUNT** – an electronic service, designated by an individual name (username) and password by the Client set of resources in the IT system provider, which data is collected and defined by the Service information submitted by client Orders in the store.

**1.4.6. NEWSLETTER** – electronic service, electronic distribution service from the Service Provider via e-mail, with which all users of the recipients automatically receive the Provider of recurring content following editions of the newsletter with information about products, news and promotions in the Online Shop .

**1.4.7. PRODUCT** – available in the Online Shop for the movable object of the purchase agreement between the Customer and the Reseller.

**1.4.8. REQUIREMENTS** – these rules of the Online Shop.

**1.4.9. ONLINE SHOP** – the online store of the service provider that is available at [www.noremax.com/eu](http://www.noremax.com/eu)

**1.4.10. SELLER;** Service Provider – A public limited company (aksjeselskap ` ) NOREMAX AS registered in the Norwegian Register of Entrepreneurs (Brønnøysund Register Center), address and address: Sofies gate 11, 0170 Oslo, registration number (organization number): 996 808 289, e-mail: [info@noremax.com](mailto:info@noremax.com) (after this “service provider” or “administrator”).

**1.4.11. SALES AGREEMENT** – a product sales contract concluded or concluded between the customer and the seller via the Online Shop.

**1.4.12. ELECTRONIC SERVICE** – a service that is delivered electronically by the service provider to the customer via the Online Shop.

**1.4.13. Recipient of the service** – (1) a neutral person with full legal capacity and in the cases provided by the generally applicable as a neutral person who rules limited legal capacity; (2) legal person (neutral and juridical person); or (3) an organizational unit without legal personality that confers legal capacity on legal capacity; – use the electronic service or plan to use it.

**1.4.14. CONSUMER RIGHTS ACT, ACT** – (.. OJ 2014 pos. 827, as amended) Law of 30 May 2014. Consumer rights

**1.4.15. ORDER** – statement of customer order form directly to Sale Agreement offered with seller and for intention.

## 2. ELECTRONIC SERVICES IN THE ONLINE SHOP

**2.1. The following** electronic services are available in the Online Shop: account, order form and newsletter.

**2.1.1. Account** – the use of the Account is possible after a total of three consecutive steps by the client – (1) filling in the registration form, (2) click on the “Create Account” and (3) a confirmation of the willingness to open accounts by clicking on the confirmation link automatically sent to the electronic mail address. The registration form is required to provide the following information to the service recipients: name / company name,

address (street, house number / flat, postcode, city, country), e-mail address. Electronic, contact telephone number and password. In the case of customers who are not consumers, it is also necessary to state the company name and tax identification number.

**2.1.1.1. The Electronic Account** service is offered free of charge for an indefinite period. The Client has the option, at any time and for any reason, to delete Accounts (Settlement Accounts) by sending a request to the appropriate service providers, in particular via e-mail at: order@noremax.com or in writing at the following address: Regeringsgatan 77, 111 39 Stockholm, Sweden .

**2.1.2. Order Form** – the use of the order form starts when the customer has added the first product to the electronic basket in the Online Shop. Submission of orders after execution by the customer, including the following two steps – (1) after completing the order form and (2) click on “Confirm purchase” in the Online Shop after completing the order form at this point, there is the possibility of self-modification of the input data (including the order must be indicated on the basis of displayed messages and information available on the website of the Online Shop). On the order form it is necessary to provide the Online Shop with the following customer details: name / company name, address (street, house number / flat, postcode, city, country), e-mail address, daytime telephone number and information regarding the Purchase Agreement, Product (s), quantity of Product (s), place and method of delivery of the Product (s), method of payment. In the case of customers who are not consumers, it is also necessary to state the company name and tax identification number.

**2.1.2.1. The Electronic Order Form** service is provided free of charge and is one-off and ends when the Order is placed via this service or when the Order no longer places the Order via the Order Page.

**2.1.3. Newsletter** – use of the Newsletter takes place after the e-mail address is mentioned on the “Newsletter” tab visible on the website of the Online Shop, to which further editions of the newsletter should be sent and click on the “Subscribe” box. You can subscribe to the newsletter by checking the appropriate check box when creating an account. Once the account has been created, the customer is subscribed to the newsletter.

**2.1.3.1. The electronic newsletter** service is offered free of charge for an indefinite period. The Service recipient has the option to unsubscribe from the Newsletter (unsubscribe from the Newsletter) at any time and without giving any reason by sending a relevant request to the Service Provider, in particular via e-mail to the following address: hello@noremax.com or in writing to: Regeringsgatan 77, 111 39 Stockholm, Sweden.

**2.2. Technical requirements** required to interact with the IT system used by the service provider: (1) a computer, laptop or other multimedia device with internet access; (2) access to electronic mail; (3) Internet browser: Mozilla Firefox version 17.0 and later or Internet Explorer version 10.0 and higher, Opera version 12.0 and higher, Google Chrome version 23.0 and higher, Safari version 5.0 and higher, Microsoft Edge version 25.10586.0.0 and higher; (4) recommended minimum screen resolution: 1024×768; (5) enable cookies and JavaScript support in the web browser.

**2.3. The service user is obliged** to use the Online Shop in a manner that is in compliance with the law and good morals with respect for personal rights and copyrights and intellectual property of the service provider and third parties. The recipient is required to



enter data that matches the actual status. The recipient is forbidden from providing illegal content.

## 3. CONDITIONS FOR THE CONCLUSION OF A SALES AGREEMENT

**3.1. The conclusion** of the sales agreement between the customer and the seller takes place after the customer has placed an order using the order form in the Online Shop, in accordance with point. 2.1.2 of the Regulations.

**3.2. The product price** displayed on the website of the Online Shop is stated in Euros and includes VAT. With a total price including VAT on the product that is the subject of the Order, as well as the delivery costs (including costs for transport, delivery and postal services), and other costs, and if you can determine the amount of those costs – the obligation to pay for them, the customer is notified on the pages of the Online Shop when placing orders, including when the customer wishes to be bound by the sales agreement.

**3.3. The procedure** for concluding a sales agreement in the Online Shop using the order form

**3.3.1. The conclusion** of the sales agreement between the customer and the seller takes place after the customer has placed an order in the Online Shop in accordance with the point. 2.1.2 of the Regulations.

**3.3.2. After the order** is placed, the seller will confirm and accept the simultaneous execution of the order. Confirmation of the order received and approval for execution is done by the seller sending the relevant e-mail to the customer which is specified when the order is placed, which at least declares the seller's confirmation of the order and contains access to the realization and confirmation of the purchase agreement. After the customer has received the above e-mail, a sales agreement will arise between the customer and the seller.

**3.4. Consolidation**, security and customer making Purchase agreement occurs through (1) the determination of these regulations regarding the Online Shop, and (2) sends the customer an e-mail in point. 3.3.2. Regulations. The content of the sales agreement is also recorded and secured in the IT system of the seller's Online Shop.

## 4. METHODS AND PAYMENT TERMS FOR THE PRODUCT

**4.1. The Seller offers** the Customer the following payment methods under the Sales Agreement:

**4.1.1. Payment** by bank transfer to the seller's bank account.

**4.1.2. Electronic payments** and credit card payments via PayPal.com service – any current payment methods are specified on the Online Shop tab information regarding payment methods and on the website <https://www.paypal.com/pl>.

**4.1.2.1. Settlement** of transactions by electronic payments and payment cards is carried out in accordance with the customer's choice via PayPal.com. The service of electronic payments and payment cards is provided by:

**4.1.2.1.1. PayPal.com** – PayPal (Europe) S.a.r. & Cie, S.C.A., 4th floor 22-24 Boulevard Royal, L-2449, Luxembourg.

**4.1.2.1.2. Ideal** – the Netherlands

**4.1.2.1.3. Visa / Mastercard** – all countries

## **4.2. Payment deadline:**

**4.2.1. If the customer** opts for payment by bank transfer, electronic payment or payment by credit card, the customer is obliged to make payment within 7 calendar days of the date of the sales agreement.

# **5. COSTS, METHODS AND TIME OF DELIVERY OF THE PRODUCT**

**5.1. Delivery** of products is available on the territory of the Europe.

**5.2. The delivery** of the Product to the Customer is due unless the Sales Agreement determines otherwise. The delivery of the Product (including costs for transport, delivery and postal services) is stated on the Online shop website to the Customer on the Information tab with regard to delivery costs and during the placement of the order, including when the Customer wishes to be bound to the Sales Agreement.

**5.3. The Seller** offers the Customer the following methods for delivery of the Product:

**5.3.1. Postal** package.

**5.3.2. Courier** shipment.

**5.4. The delivery** period of the Product to the Customer is a maximum of 6 weeks (Europe) and 5 weeks in Norway, unless a shorter period is indicated in the description of the Product or when placing the Order. The start of the delivery of the Product to the Customer counts as follows:

**5.4.1. If the customer** selects the payment method via bank transfer, electronic payment or payment card – from the date of crediting the bank account or settlement account of the seller.

# **6. COMPLAINT ABOUT PRODUCT / DAMAGE IN TRANSIT**

**6.1. The seller** is obliged to deliver a product to the customer without defects.

**6.2. The complaint** can be submitted by the customer, for example in electronic form via e-mail to the following addresses:

Other EU-countries: [claim@noremax.com](mailto:claim@noremax.com)

Sweden: [claim@noremax.com](mailto:claim@noremax.com)

Norway: [claim@noremax.com](mailto:claim@noremax.com)

England: [eve@noremax.com](mailto:eve@noremax.com)

The Netherlands: [nederland@noremax.com](mailto:nederland@noremax.com)

**6.3. It is recommended** that the customer adds to the description of the complaint: (1) the information and circumstances relating to the subject of complaints, in particular the nature and date of occurrence of the defect; (2) submit a request to bring the product into compliance with the sales agreement or a statement of price reduction or cancellation of the sales agreement; and (3) contact details of the complainant – this will facilitate and speed up the handling of complaints by the Seller. The requirements set out in the previous sentence are only in the form of recommendations and do not affect the effectiveness of complaints submitted without the recommended description of the complaint.

**6.4. The seller** will immediately submit the customer's complaint, at the latest within 14 calendar days after the date of submission. If the customer who has asked a consumer to exchange goods or remedy the defect or makes a statement about the price reduction, the amount by which the price must be reduced, and the seller does not respond to this request within 14 calendar days, it is assumed that the request is considered justified.

**6.5. The Customer exercising** the rights under the guarantee is obliged to deliver the defective Product to the following address: Sofies gate 11, 0170 Oslo.

**6.6. The customer is obliged** to examine the products upon receipt of the order.

Transport damage is reported by the customer to the carrier and Noremax on the day of delivery. Transport damage that was not discovered or should not have been discovered upon delivery will be reported as soon as possible as a complaint, under all circumstances within seven (7) days of receiving your delivery. Such a complaint contains the number of your order, photos of the packaging and the Product, description of Product and is emailed to:

Other EU-countries: [claim@noremax.com](mailto:claim@noremax.com)

Sweden: [claim@noremax.com](mailto:claim@noremax.com)

Norway: [claim@noremax.com](mailto:claim@noremax.com)

England: [eve@noremax.com](mailto:eve@noremax.com)

The Netherlands: [netherlands@noremax.com](mailto:netherlands@noremax.com)

If the customer does not report a complaint about transport damage within the stipulated period, the customer loses the right to compensation for transport damage.

## **7. RIGHT TO BE WITHDRAWN FROM THE AGREEMENT (FOR SALE AGREEMENTS CLOSED FROM 25 DECEMBER 2014)**

**7.1. A consumer** who has a distance contract can be revoked within 14 calendar days without giving a reason and without costs. Important: This does not apply when an item has been created according to specific instructions. Please note that in the case of a return

shipment the buyer is responsible for all costs related to the return shipment. This is probably considerably more expensive than the shipping costs you have paid to take the goods home. This is due to the fact that the purchase of individual freight services is much more expensive than for those who purchase large volumes of freight. The product must be well packaged and returned in the same packaging in which it was delivered or in packaging of equivalent quality. Please note that the buyer is responsible for ensuring that the product is packed well enough to ensure that it is not damaged during freight.

**7.2. The consumer** is liable for the depreciation of the product as a result of its use in a way that goes beyond what is necessary to determine the nature, characteristics and operation of the product.

**7.3. Possible costs** related to the consumer's withdrawal from the contract, which the consumer is obliged to make:

**7.3.1. If the consumer** has chosen the method of delivery of the Product other than the cheapest standard delivery method available in the Online Shop, the Seller is not obliged to reimburse the additional costs incurred by the Seller.

**7.3.2. The consumer** covers the direct costs of returning the product.

**7.3.3. In the event** that a Product is a service whose performance began – at the prompt request of the consumer – before the end of the withdrawal period, the consumer has the right to leave the contract after making such a request is obliged to pay for the services that were provided until the admission. The payment amount is calculated in proportion to the scope of the service provided, taking into account the price or the reimbursement as agreed in the contract. If the price or reimbursement is excessive, the basis for calculating this amount is the market value of the service provided.

## **8. PROVISIONS REGARDING ENTREPRENEURS**

**8.1. This part** of the regulations and the provisions contained herein apply only to customers and service users who are not consumers.

**8.2. The Seller** has the right to withdraw from the sales agreement concluded with the Customer who is not a consumer within 14 calendar days from the date of its conclusion. Withdrawal from the sales agreement can in this case take place without giving a reason and does not give rise to claims from the customer who is not a consumer against the seller.

**8.3. In the case** of customers who are not consumers, the Seller has the right to limit the available methods of payment, such as the need to pay in advance, in whole or in part, regardless of the payment method by the client and the fact sales agreement.

**8.4. With** the publication by the seller to pass on the product carrier to the customer, who is not a consumer of the benefits and burdens associated with the product and the risk of loss or damage to the product. In this case the seller is not liable for damage, loss or damage resulting from the approval of the product for transport until the release of his client and for delay in the transport of the shipment.

**8.5. In the case** of sending the product to the customer by the carrier who is not a consumer customer is obliged to examine the shipment in time and in the manner adopted for shipments of this kind. If he ascertains that there has been loss or damage to

the Product during transport, he is obliged to take all necessary measures to determine the liability of the carrier.

**8.6. The liability** of the Service Provider / seller relative to the Client / Client that is not a consumer, regardless of the legal basis, is limited – both in a single claim and for any claims in total – the amount of the price paid and the delivery costs with regard to the sales agreement, but no more than up to the amount of a 1000 Euros. The service provider / seller is liable relative to the Client / Customer who is not only responsible for typical damage at the time of the conclusion of the agreement and is not liable with regard to lost benefits with regards to the service recipient / customer who is not a consumer.

**8.7. Disputes between** the Reseller / Service Provider and the Client / non-consumer of the Client will be submitted to the competent court for the Sellers / Service Providers seat.

## 9. FINAL PROVISIONS

**9.1. Agreements concluded** via the Online Shop are concluded in EU.

**9.2. Change of regulations:**

**9.2.1. The Service Provider** reserves the right to make important changes to the Regulations, this is: changes to the law; changes in payment and delivery methods – to the extent that these changes affect the implementation of the provisions of these Regulations.

**9.2.2. In the case of the conclusion** based on these regulations, contracts of a different nature than the continuous order (e.g. Purchase Agreement.) Changes to the regulations will in no way affect the rights acquired from the Customers / Customers that are consumers prior to the entry into force of the amendments to the regulations, in particular the amendments to the regulations, will not have an impact on Orders already placed and Sales Agreements concluded or executed.

**9.3. These Regulations** do not exclude the provisions in force in the country where the consumer has his habitual residence and who conclude the contract with the Service Provider / Seller, which cannot be contractually excluded. In this case, the service provider / seller guarantees the consumer protection that is granted to him on the basis of rules that cannot be contractually excluded.

NOREMAX AS Filial

Regeringsgatan 77, 111 39 Stockholm Sweden

noremax.com

Sweden: [hello@noremax.com](mailto:hello@noremax.com)

Norway: [info@noremax.com](mailto:info@noremax.com)

United Kingdom: [eve@noremax.com](mailto:eve@noremax.com)

Netherlands: [nederland@noremax.com](mailto:nederland@noremax.com)

EU: [hello@noremax.com](mailto:hello@noremax.com)

A claim form with further instructions can be downloaded [here](#).