

Valid until 9.05.2023

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IMPORTANT INFORMATION

1. DELIVERY

1.1 Delivery time

Products are made within 4-5 working weeks in Norway unless otherwise agreed. For other countries, production time takes 5-8 weeks (depending on design). Delivery will require another maximum of 14 days in Norway and 10-21 days everywhere else. Possible delays may be added by the shipping company.

Polyurethane paint may require additional 2 weeks of production time.

For large orders, Noremax may not always be able to produce all products within the expected delivery time. The same can apply to deliveries from external suppliers.

We won't be reliable for a delivery refund if the customer will make a claim due to the long delivery time (less than 6 weeks). Noremax can only control production time and advise about delays with production matters. If the delivery takes longer than 6 weeks, the customer can notify Noremax who will be able to open a claim with the delivery company.

1.2 Shipping charges

Delivery cost depends mainly on the weight and dimensions of the products but also on the destination. Exact delivery charges will be shown at checkout.

All UK orders of value 700 GBP or more will have free shipping. If the order is submitted through a European or French website with a delivery address to the UK, this cost will be 850 EUR.

All German, French, Netherlands, and the rest of the Europe orders for a value of 500 EUR or more, will have free shipping.

All Swedish orders will have the same shipping cost of 750 SEK

In Norway, shipping cost is determined by the weight of the products.

Note: AGI Global will charge the customer for storing their shipment longer than 3 days until the goods have been delivered. They will charge for each calendar day counted from day three or when they couldn't deliver if the fault is not caused by the transport company or couldn't get hold of the customer.

Noremax needs to be informed in advance (before goods get shipped) if the customer may not be available upon delivery (for example due to being on holiday) so the shipment can be sent in the right time frame. The logistic company will charge customers a storage fee of £5 per pallet per day in the UK (subject to price change with inflation). This fee will differ in other European countries, and it's based on the measurements and weight of the shipment.

Noremax will not be responsible for storage charges if we were not informed by a customer in advance about the dates, they can't accept delivery. Noremax needs to be notified before an order will be shipped and before the customer will receive a shipping notification from us. This situation may also delay your shipping time frame. The storage invoice will be sent to the customer by AGI Global and delivery will be rescheduled once the invoice has been cleared. In Europe, the invoice for storage will be sent to Noremax who will invoice the customer.

1.3 On delivery: CHECK!

After receiving the parcel, please check carefully whether the packaging is damaged for visible defects (do not let the stressed driver prevent you from doing so). Any damage to the packaging/ crate should be reported to the driver on the spot if possible and to us by e-mail within 48 hours of delivery. If the products inside the crate are damaged, have missing items, or are the wrong colour, this needs to be reported to Noremax within 5 days. Any damages should be documented with photos, both with and without packaging, also supported by video and sent to us.

1.4 Delay of delivery

If any delay or non-compliance with our obligations under these terms results from any reason beyond our reasonable control, we are not responsible for such a delay or failure. We do not accept liability for any consequential loss of profit or indirect losses. You should therefore not book the installation of the goods until you have received them and inspected them. Noremax doesn't accept any claims if the fronts have been installed.

2. PAYMENT METHODS

2.1 Norway

PayPal, Bank Transfer (incl. bankgiro), Stripe (incl. Visa, Maestro and AmEx)

2.2 United Kingdom

PayPal, Bank Transfer, Zettle, Stripe (incl. Visa, Maestro and AmEx)

2.3 Sweden

PayPal, Bank Transfer (incl. bankgiro), Stripe (incl. Visa, Maestro and AmEx)

2.4 Germany

PayPal, Bank Transfer, Stripe (incl. Visa, Maestro and AmEx), Giropay (through Stripe)
Please note, for orders from **Switzerland** – only the Bank Transfer payment method is available.

Orders from **Austria** – the Bank transfer, PayPal, and Stripe payment methods are available.

2.5 Netherlands

PayPal, Bank Transfer, Stripe (incl. Visa, Maestro and AmEx), iDEAL (through Stripe)

2.6 France

PayPal, Bank Transfer, Stripe (incl. Visa, Maestro and AmEx)

Please note, for orders from **Switzerland** – only the Bank Transfer payment method is available.

2.7 Rest of Europe

PayPal, Bank Transfer, Stripe (incl. Visa, Maestro and AmEx)

Please note, for orders from **Switzerland** – only the Bank Transfer payment method is available.

3. RETURN OF PURCHASED PRODUCTS

3.1 RETURNS

You have the right to withdraw your purchase within 14 days of receiving the products, providing it is still in their original condition. This applies only to standard sizes, unpainted and not glossed products.

In the case of a refund, the buyer is responsible for all costs associated with return shipping. It will probably be much more expensive than the shipping costs paid for importing goods to you. This is because the purchase of individual freight transport is much higher.

You can't return products if they have been made to measure or customized any other way.

It means that any products that are painted or stained are not refundable. You can return these products only if they are damaged or if they are not made to your specifications which means you can't use them for the purpose described.

You can make a change to your order only within 24 hours of placing the order. After 24 hours, no changes are possible. The customer is responsible for checking all details on the order and making sure they are correct before making the payment.

4. INSTALLATION AND MAINTENANCE INSTRUCTIONS

4.1 The process of curing paint

Noremax fronts that are hand-painted will require special care during installation and maintenance of the fronts.

NOTE: The colour-curing process on our fronts can take up to 4 weeks. The resistance of the paint to scratches is lower at this time.

4.2 The rules of correct use and care of varnished fronts

Fronts should be cleaned only with soft, slightly damp cloths and using special cleaning products for painted surfaces or diluted non-alcoholic liquid. The next fronts need to be wiped with a soft dry cloth.

Wood-based materials, including MDF boards, absorb moisture on unprotected surfaces and edges (e.g., in mechanically damaged areas). Before using the cleaning or maintenance agent, make sure that it does not affect the colour and surface quality of the fronts.

Remove food stains immediately using a soft cloth or a microfiber cloth.

Fronts in the vicinity of the oven or dishwasher are particularly exposed to the harmful effects of high temperature and steam. Before opening the door of these devices, make sure that the baking or washing program has been completed. It is safe to wait 15 minutes before opening the door.

Make sure that the fronts are not exposed to direct, strong halogen light because the high temperature emitted by the filament can damage the front coating.

The light linoleum colours kept in dark may temporarily be yellowed but when they will get unpacked and will be left in daylight for min. 24h they will go back to their original colour. This is a natural product, and the hue of some light colours may differ from one batch to another.

5. DAMAGED PRODUCTS COMPLAINTS

5.1 The way of sending a complaint

All complaints must be sent by email to claim@noremax.com. Unfortunately, the complaint will not be accepted if the product was damaged during assembly or during cleaning. The complaint form will need to be filled in and sent with the email along with the photos and video showing damaged products. The form can be downloaded at the bottom of this page.

Noremax will consider your complaints and we will contact you.

5.2 Documenting damage

Photographs should be taken in natural light, within 2 meters, and consider any possible damaged side. The picture should show the whole front and both the front and backside. You also need photos of the damaged packaging, before you will unpack the package, this is required by the shipping company. The complaint should be sent to us within 48 hours and visible damage should be notified at the time of delivery.

Noremax's fronts are handmade so small differences between the parts may occur.

5.3 Missing or delayed shipment

If the complaint is for the loss of a parcel or delay of delivery due to the transport company's fault, please contact Noremax.

Please also inform Noremax if the delay is longer than 6 weeks.

We will not be held liable for fitter's fees or any other professional tradesperson fees due to late, damaged, or lost deliveries.

We are not liable for any loss of earnings due to late, incorrect, or lost delivery.

Attention! The transport company will deliver products to the house as far as it is possible and if the road is passable. Your products will be delivered to the first curb or first door only depending on the used shipping company.

5.4 Damaged products

If delivered fronts have been damaged by the delivery company, Noremax commits to deliver new products or repair the damaged ones. At this stage, the customer can't resign from the purchased products and request a refund. We do not accept liability for any consequential loss of profit or indirect losses. You should therefore not book the installation of the goods until you have received them and inspected them.

If you will be asked to return your damaged products, it's important that you will keep the original packaging for secure return. Please do not dispose of the customized crate and the rest of the packaging your goods will arrive in until you have installed them all. This also applies if your fronts have been received in a different colour than ordered.

5.5 Assembly and costs

Only make an appointment with an assembly company or carpenter once the products have been received and checked that they are in good order. Check for damage, the colour of the products, the number of products received, dimensions, etc. We do not guarantee agreements made with installation companies that cannot continue due to a delay in production or transport. If delay or failure to comply with our obligations is due to a reason beyond our control (including shortage of drivers, border delays, or other causes beyond our control), we are not responsible for such delay.

Noremax does not cover the installation costs of fronts, panels, and other products under any circumstances. No claims can be made on products that have been installed. Noremax does not reimburse installation costs for agreements made with any fitters.

6. WARRANTY

6.1 The right to warranty

All products are covered by warranty. For goods that are not manufactured by Noremax, the manufacturer's warranty applies. In all cases, Noremax applies to the supplier's warranty for goods from external suppliers.

Under the Purchase Act, you have the right to a 2-year warranty for all our products. For the warranty to be valid, you must provide proof of purchase that shows that the product was purchased from Noremax. The warranty does not cover products that have been stored, assembled, or used incorrectly. In addition, the warranty does not apply if changes have been made to the product if the product has been misused or if the product has been cleaned in violation of the maintenance instructions.

ATTENTION: the warranty condition is to follow the installation and maintenance instructions for the purchased products. See the **INSTALLATION AND MAINTENANCE INSTRUCTIONS** section.

In addition, the warranty does not cover normal wear, cuts, or damage caused by impact or accident. The warranty also does not apply if the product has been placed outdoors or in a humid environment.

The warranty will be valid if a production defect or a mistake has occurred, and it has been approved by the Noremax claim department. The replacement product/products will be sent to the customer at no cost.

Painted fronts are treated with two-component acid-curing lacquer of Akzo Nobel. When choosing fronts spray-painted in solid colour, it is important to note that the colour is ordered by a recipe for colour match. The result depends mainly on the material and method of application, but also on what kind of product is being used concerning shade and gloss. This means that painted fronts from Noremax will not necessarily look the same as other surfaces painted in the same colour with a different product.

7. LAW AND JURISDICTION

This Legal Notice shall be governed by and construed in accordance with English law. Any dispute(s) arising in connection with this Legal Notice are subject to the exclusive jurisdiction of England and Wales.

Other countries will be governed by either European law or their own law in the country.

TERMS & CONDITIONS

The Online Shop www.noremax.com ensures consumer rights. The consumer cannot waive the rights granted to him in the Consumer Rights Act. Provisions of contracts that are less favourable to the consumer than the provisions of the Consumer Rights Act are invalid, and the provisions of the Consumer Rights Act apply instead. Therefore, the provisions of these Regulations are not intended to exclude or limit any consumer rights granted to them under mandatory provisions, and any doubts should be interpreted to the benefit of the consumer. In the event of possible non-compliance with the provisions

of these regulations with the above provisions, priority is given to these provisions and must be applied.

1. GENERAL PROVISIONS

1.1. The Online Shop available at the internet address www.noremax.com (as “Online Shop”) is run by a limited liability company (Aksjeselskap) NOREMAX AS registered in the Norwegian Register of Entrepreneurs (Brønnøysund Register Center), address and place of residence: Kirkegata 20, 0153 OSLO, registration number (Organisasjonsnummer): 996 808 289, e-mail address: info@noremax.com (hereinafter referred to as “service provider” or “administrator”).

1.2. These regulations are aimed at both consumers and entrepreneurs who use the Online Shop, unless the provision of the Regulations is stipulated otherwise, and are only aimed at consumers and entrepreneurs.

1.3. The manager of personal data that is processed in the Online Shop in connection with the implementation of the provisions of these Regulations is the Seller. Personal data is processed for purposes within the scope and based on the principles and principles stated in the privacy policy that is published on the website of the Online Shop (hereinafter “Privacy Policy”). The Privacy Policy mainly contains rules for the processing of personal data by the administrator in the Online Shop, including the principles, objectives, and scope of the processing of personal data and the rights of those involved, as well as information about the use of cookies and analytical instruments. The use of the Online Shop, including making purchases, is voluntary. Also, regarding the management of personal data by the user of the Online Shop the Service or the client is voluntary, subject to the exceptions in the Privacy Policy.

1.4. Definitions:

1.4.1. WORKING DAY – one day from Monday to Friday, excluding public holidays.

1.4.2. REGISTRATION FORM – a form available in the Online Shop that you can use to create an account.

1.4.3. ORDER FORM – Electronic Service, an interactive form available in the Online Shop that makes it possible to submit orders, in particular by adding products to the electronic cart and determining the terms of the sales agreement, including the method of delivery and payment.

CUSTOMER – (1) a natural person with full legal capacity, and in the cases provided by the generally applicable as a natural person who rules the legal jurisdiction; (2) legal person; or (3) an organizational unit without legal personality that confers legal capacity on legal capacity; – who has concluded or intends to conclude a Purchase Agreement with the Seller.

1.4.4. Civil Code – Civil Code Law of 23 April 1964 (OJ 1964 No. 16, item 93, as amended.).

1.4.5. ACCOUNT – an electronic service, designated by an individual name (username) and password by the Client set of resources in the IT system provider, which data is collected and defined by the Service information submitted by client Orders in the store.

1.4.6. NEWSLETTER – electronic service, electronic distribution service from the Service Provider via e-mail, with which all users of the recipients automatically receive the

Provider of recurring content following editions of the newsletter with information about products, news, and promotions in the Online Shop.

1.4.7. PRODUCT – available in the Online Shop for the movable object of the purchase agreement between the Customer and the Reseller.

1.4.8. REQUIREMENTS – these rules of the Online Shop.

1.4.9. ONLINE SHOP – the online store of the service provider that is available at www.noremax.com/uk

1.4.10. SELLER: Service Provider – A public limited company (aksjeselskap`) NOREMAX AS registered in the Norwegian Register of Entrepreneurs (Brønnøysund Register Center), address and address: Kirkegata 20, 0153 OSLO, registration number (organization number): 996 808 289, e-mail: info@noremax.com (after this “service provider” or “administrator”).

1.4.11. SALES AGREEMENT – a product sales contract concluded or concluded between the customer and the seller via the Online Shop.

1.4.12. ELECTRONIC SERVICE – a service that is delivered electronically by the service provider to the customer via the Online Shop.

1.4.13. Recipient of the service – (1) a neutral person with full legal capacity and in the cases provided by the generally applicable as a neutral person who rules limited legal capacity; (2) a legal person (neutral and juridical person); or (3) an organizational unit without legal personality that confers legal capacity on legal capacity; – use the electronic service or plan to use it.

1.4.14. CONSUMER RIGHTS ACT, ACT – (OJ 2014 pos. 827, as amended) Law of 30 May 2014. Consumer rights

1.4.15. ORDER – statement of customer order form directly to Sale Agreement offered with the seller and for intention.

2. ELECTRONIC SERVICES IN THE ONLINE SHOP

2.1. The following electronic services are available in the Online Shop: account, order form, and newsletter.

2.1.1. Account – the use of the Account is possible after a total of three consecutive steps by the client – (1) filling in the registration form, (2) clicking on the “Create Account” and (3) a confirmation of the willingness to open accounts by clicking on the confirmation link automatically sent to the electronic mail address. The registration form is required to provide the following information to the service recipients: name/company name, address (street, house number / flat, postcode, city, country), and e-mail address. Electronic, contact telephone number, and password. In the case of customers who are not consumers, it is also necessary to state the company name and tax identification number.

2.1.1.1. The Electronic Account service is offered free of charge for an indefinite period. The Client has the option, at any time and for any reason, to delete Accounts (Settlement Accounts) by sending a request to the appropriate service providers, via e-mail at info@noremax.com or in writing at the following address: Kirkegata 20, 0153 Oslo.

2.1.2. Order Form – the use of the order form starts when the customer has added the first product to the electronic basket in the Online Shop. Submission of orders after execution by the customer, including the following two steps – (1) after completing the

order form and (2) clicking on “Confirm purchase” in the Online Shop after completing the order form at this point, there is the possibility of self-modification of the input data (including the order must be indicated based on displayed messages and information available on the website of the Online Shop). On the order form it is necessary to provide the Online Shop with the following customer details: name/company name, address (street, house number / flat, postcode, city, country), e-mail address, daytime telephone number, and information regarding the Purchase Agreement, Product (s), the quantity of Product (s), place, and method of delivery of the Product (s), method of payment. In the case of customers who are not consumers, it is also necessary to state the company name and tax identification number.

2.1.2.1. The Electronic Order Form service is provided free of charge and is a one-off and ends when the Order is placed via this service or when the Order is no longer placed the Order via the Order Page.

2.1.3. Newsletter – use of the Newsletter takes place after the e-mail address is mentioned on the “Newsletter” tab visible on the website of the Online Shop, to which further editions of the newsletter should be sent and click on the “Subscribe” box. When creating an account, you can subscribe to the newsletter by checking the appropriate check box. Once the account has been created, the customer is subscribed to the newsletter.

2.1.3.1. The electronic newsletter service is offered free of charge for an indefinite period. The Service recipient has the option to unsubscribe from the Newsletter (unsubscribe from the Newsletter) at any time and without giving any reason by sending a relevant request to the Service Provider, in particular via e-mail to the following address: info@noremax.com or in writing to Kirkegata 20, 0153 Oslo.

2.2. Technical requirements required to interact with the IT system used by the service provider: (1) a computer, laptop, or other multimedia device with internet access; (2) access to electronic mail; (3) Internet browser: Mozilla Firefox version 17.0 and later or Internet Explorer version 10.0 and higher, Opera version 12.0 and higher, Google Chrome version 23.0 and higher, Safari version 5.0 and higher, Microsoft Edge version 25.10586.0.0 and higher; (4) recommended minimum screen resolution: 1024×768; (5) enable cookies and JavaScript support in the web browser.

2.3. The service user is obliged to use the Online Shop in a manner that follows the law and good morals with respect to personal rights and copyrights and intellectual property of the service provider and third parties. The recipient is required to enter data that matches the actual status. The recipient is forbidden from providing illegal content.

3. CONDITIONS FOR THE CONCLUSION OF A SALES AGREEMENT

3.1. The conclusion of the sales agreement between the customer and the seller occurs after the customer has placed an order using the order form in the Online Shop, per the point. 2.1.2 of the Regulations.

3.2. The product price displayed on the website of the Online Shop is stated in British Pound and includes VAT (each country will have its own currency equivalent). With a total

price including VAT on the product that is the subject of the Order, as well as the delivery costs (including costs for transport, delivery, and postal services), and other costs, and if you can determine the amount of those costs – the obligation to pay for them, the customer is notified on the pages of the Online Shop when placing orders, including when the customer wishes to be bound by the sales agreement.

3.3. The procedure for concluding a sales agreement in the Online Shop using the order form

3.3.1. The conclusion of the sales agreement between the customer and the seller occurs after the customer has placed an order in the Online Shop per the point. 2.1.2 of the Regulations.

3.3.2. After the order is placed, the seller will confirm and accept the simultaneous execution of the order. Confirmation of the order received and approved for execution is done by the seller sending the relevant e-mail to the customer which is specified when the order is placed, which at least declares the seller's confirmation of the order and contains access to the realization and confirmation of the purchase agreement. After the customer has received the above e-mail, a sales agreement will arise between the customer and the seller.

3.4. Consolidation, security, and the customer making Purchase agreement occur through (1) the determination of these regulations regarding the Online Shop, and (2) sending the customer an e-mail in point. 3.3.2. Regulations. The content of the sales agreement is also recorded and secured in the IT system of the seller's Online Shop.

4. METHODS AND PAYMENT TERMS FOR THE PRODUCT

4.1. The Seller offers the Customer the following payment methods under the Sales Agreement:

4.1.1. Payment by bank transfer to the seller's business bank account.

4.1.2. Electronic payments and credit card payments via PayPal.com service – any current payment methods are specified on the Online Shop tab information regarding payment methods and on the website <https://www.paypal.com>.

4.1.3. Electronic payments and credit card payments via Stripe.com service – any current payment methods are specified on the Online Shop tab information regarding payment methods and on the website <https://stripe.com>

4.1.4. Electronic payments and credit card payments via Zettle.com service – any current payment methods are specified on the Online Shop tab information regarding payment methods and on the website <https://www.zettle.com/gb>

4.1.2.1. Settlement of transactions by electronic payments and payment cards is carried out in accordance with the customer's choice via PayPal.com. The service of electronic payments and payment cards is provided by:

4.1.2.1.1. PayPal.com – PayPal (Europe) S.a.r. & Cie, S.C.A., 4th floor 22-24 Boulevard Royal, L-2449, Luxembourg.

4.1.2.1.2. Stripe Inc – 354 Oyster Point Blvd South San Francisco, CA 94080 United States

4.1.2.1.3. Zettle by PayPal – Stockholm, Stockholm's Lan, Sweden

4.1.2.1.4. Ideal through Stripe– the Netherlands

4.1.2.1.5. Giropay through Stripe– Germany

4.1.2.1.6. Visa / Mastercard – all countries

4.2. Payment deadline:

4.2.1. If the customer opts for payment by bank transfer, electronic payment, or payment by credit card, the customer is obliged to make payment within 7 calendar days of the date of the sales agreement.

5. COSTS, METHODS, AND TIME OF DELIVERY OF THE PRODUCT

5.1. Delivery of products is available in the territory of Europe, the United Kingdom, Scandinavia, Switzerland, and Iceland.

5.2. The delivery of the Product to the Customer is due unless the Sales Agreement determines otherwise. The delivery of the Product (including costs for transport, delivery, and postal services) is stated on the Online shop website to the Customer on the Information tab regarding delivery costs and during the placement of the order, including when the Customer wishes to be bound to the Sales Agreement.

5.3. The Seller offers the Customer the following methods for delivery of the Product:

5.3.1. Postal package.

5.3.2. Courier shipment.

5.4. The delivery period of the Product to the Customer is determined by the shipping company as it takes 10-21 days (United Kingdom and Europe), but possible delays must be taken into account. In Norway delivery takes a maximum of 14 days.

The maximum production time for most of the designs is 8 weeks (United Kingdom and Europe) and 5 weeks in Norway unless a shorter period is indicated in the description of the Product or when placing the Order. Classic Max from the standard collection, Mesh collection, and Linoleum collection take up to 9 weeks of production time due to the level of production involved in them. The start of the delivery of the Product to the Customer counts from the collection date by the shipping company or from the customer receiving the shipping notification.

Production time is counted from:

5.4.1. If the customer selects the payment method via bank transfer, electronic payment, or payment card – from the date of crediting the bank account or settlement account of the seller.

5.5 Assembly and costs

We recommend that you only make an appointment with a fitting company or carpenter once the products have been received and checked. Check for damage, the colour of the products, the number of received products, etc. We do not guarantee agreements made with assembly companies that cannot continue due to a delay in production or transport. If delay or failure will comply with our obligations that are beyond our control (including Covid-19, border delays, or other causes beyond our control), we are not responsible for such delay.

Noremax does not cover the installation costs of fronts, panels, and other products under any circumstances. No claims can be made on products that have been installed. Noremax does not reimburse installation costs for agreements made with any fitters.

6. COMPLAINT ABOUT PRODUCT / DAMAGE IN TRANSIT

6.1. The seller is obliged to deliver a product to the customer without defects.

6.2. The complaint can be submitted by the customer, for example in electronic form via e-mail to the following address: claim@noremax.com

6.3. It is recommended that the customer in the description of the complaint: (1) the information and circumstances relating to the subject of complaints, in particular, the nature and date of occurrence of the defect; (2) submit a request to bring the product into compliance with the sales agreement or a statement of a price reduction or cancellation of the sales agreement; and (3) contact details of the complainant – this will facilitate and speed up the handling of complaints by the Seller. The requirements set out in the previous sentence are only in the form of recommendations and do not affect the effectiveness of complaints submitted without the recommended description of the complaint.

6.4. The seller will immediately submit the customer's complaint, at the latest within 14 calendar days after the date of submission. If the customer who has asked a consumer to exchange goods, correct the error or decide about the price reduction (the amount the price must be reduced by), and the seller does not respond to this request within 14 calendar days, it is assumed that the request is considered justified.

6.5. The Customer exercising the rights under the guarantee is obliged to deliver the defective Product to the following address: Kirkegata 20, 0153 Oslo, Norway.

6.6. The customer is obliged to examine the products upon receipt of the order. Transport damage is reported by the customer to the carrier and Noremax on the day of delivery. Transport damage that was not discovered or should not have been discovered upon delivery will be reported as soon as possible as a complaint, under all circumstances within seven (7) days of receiving your delivery. Such a complaint contains the number of your order, photos of the packaging and the Product, description of the Product and is emailed to: claim@noremax.com

If the customer does not report a complaint about transport damage within the stipulated period, the customer loses the right to compensation for transport damage.

7. RIGHT TO BE WITHDRAWN FROM THE AGREEMENT (FOR SALE AGREEMENTS CLOSED FROM 25 DECEMBER 2014)

7.1. A consumer who has a distance contract can be revoked within 14 calendar days without giving a reason and without costs. Important: This does not apply when an item has been created according to specific instructions. Please note that in the case of a return shipment the buyer is responsible for all costs related to the return shipment. This is probably considerably more expensive than the shipping costs you have paid to take the goods home. This is because the purchase of individual freight services is much more expensive than for those who purchase large volumes of freight. The product must be well packaged and returned in the same packaging in which it was delivered or in the packaging of equivalent quality. Please note that the buyer is responsible for ensuring that the product is packed well enough to ensure that it is not damaged during transportation.

7.2. The consumer is liable for the depreciation of the product because of its use in a way that goes beyond what is necessary to determine the nature, characteristics, and operation of the product.

7.3. Possible costs related to the consumer's withdrawal from the contract, which the consumer is obliged to make:

7.3.1. If the consumer has chosen a method of delivery of the Product other than the standard delivery method available in the Online Shop, the Seller is not obliged to reimburse the additional costs incurred by the Seller.

7.3.2. The consumer covers the direct costs of returning the product.

7.3.3. If a Product is a service whose performance began – at the prompt request of the consumer – before the end of the withdrawal period, the consumer has the right to leave the contract after making such a request and is obliged to pay for the services that were provided until the admission. The payment amount is calculated in proportion to the scope of the service provided, considering the price or the reimbursement as agreed in the contract. If the price or reimbursement is excessive, the basis for calculating this amount is the market value of the service provided.

8. PROVISIONS REGARDING ENTREPRENEURS

8.1. This part of the regulations and the provisions contained herein apply only to customers and service users who are not consumers.

8.2. The Seller has the right to withdraw from the sales agreement concluded with the Customer who is not a consumer within 14 calendar days from the date of its conclusion. Withdrawal from the sales agreement can in this case take place without giving a reason and does not give rise to claims from the customer who is not a consumer against the seller.

8.3. In the case of customers who are not consumers, the Seller has the right to limit the available methods of payment, such as the need to pay in advance, in whole, or part, regardless of the payment method by the client and the fact sales agreement.

8.4. With the publication by the seller to pass on the product carrier to the customer, who is not a consumer of the benefits and burdens associated with the product and the risk of loss or damage to the product. In this case, the seller is not liable for damage, loss, or damage resulting from the approval of the product for transport until the release of his client and for the delay in the transport of the shipment.

8.5. In the case of sending the product to the customer by a carrier who is not a consumer customer is obliged to examine the shipment in time and the manner adopted for shipments of this kind. If he ascertains that there has been loss or damage to the Product during transport, he is obliged to take all necessary measures to determine the liability of the carrier.

8.6. The liability of the Service Provider/seller relative to the Client / Client that is not a consumer, regardless of the legal basis, is limited – both in a single claim and for any claims in total – the amount of the price paid and the delivery costs about the sales agreement, but no more than up to the amount of a thousand pounds. The service provider/seller is liable relative to the Client / Customer who is not only responsible for typical damage at the time of the conclusion of the agreement and is not liable for lost benefits with regards to the service recipient/customer who is not a consumer.

8.7. Disputes between the Reseller / Service Provider and the Client / non-consumer of the Client will be submitted to the competent court for the Sellers / Service Provider's seat.

9. FINAL PROVISIONS

9.1. Agreements concluded via the Online Shop are concluded in the United Kingdom, Europe, Scandinavia, Switzerland and Iceland.

9.2. Change of regulations:

9.2.1. The Service Provider reserves the right to make important changes to the Regulations, this is changes to the law; changes in payment and delivery methods – to the extent that these changes affect the implementation of the provisions of these Regulations.

9.2.2. In the case of the conclusion based on these regulations, contracts of a different nature than the continuous order (e.g., Purchase Agreement.) Changes to the regulations will in no way affect the rights acquired from the Customers / Customers that our consumers before the entry into force of the amendments to the regulations, in particular the amendments to the regulations, will not have an impact on orders already placed and Sales Agreements concluded or executed.

9.3. These Regulations do not exclude the provisions in force in the country where the consumer has his habitual residence and who concludes the contract with the Service Provider / Seller, which cannot be contractually excluded. In this case, the service provider/seller guarantees the consumer protection that is granted to him based on rules that cannot be contractually excluded.

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